



*Complete mobile messaging solutions
voice, fax, email, video, missed calls alerts, SMS and MMS*

Next Generation Messaging

Moving into the right direction often means that change and acceptance of change is essential. However, this change does not have to be painful. TELIGENT Telecom Next Generation Messaging (NGM) services deployed over converged networks are a reality that operators and service providers must deal with in order to keep a competitive advantage and out last the competition. The TELIGENT Telecom NGM meets the needs of new network environments without leaving revenue related benefits from the legacy world behind.

TELIGENT Telecom Next Generation Messaging offers comprehensive call completion and more

The TELIGENT Telecom NGM is a comprehensive suite of call completion and messaging related services executing on top of the TELIGENT P90/E platform. The platform supports realizations of messaging services such as voice/fax mail, video mail, SMS, Unified Messaging and Multi-Media Messaging.

Enhanced end-user experience in a new communications world

TELIGENT Telecom NGM opens up new ways of communicating by offering new services and new ways for end users to experience those services, like Visual Voice Mail as enhancements to the basic Voice Mail. This creates a more positive customer experience emphasizing simplicity of use and easy access that in turn drive higher demand and service usage resulting in increased revenue.

TELIGENT Telecom NGM offers in addition to basic voice and fax mail also videomail, email handling, Unified Messaging, Unified Multi-Media messaging, Missed Calls Notification and various SMS options. All levels of presentation are supported – IVR, interaction with handset client for visual voice mail, web, push to MMS and push to email.

NGM main features

- Full-featured voice mail system with onboard SMSC
- For all networks: mobile, fixed, NGN
- Business-case oriented get the best value out of your network
- Cost-efficient based on real usage

TELIGENT Telecom Next Generation Messaging – The Future is Now

Expertise in messaging – business-case driven product and pricing models

TELIGENT Telecom is the partner of choice when it comes to addressing the market needs of today and of the future. TELIGENT Telecom works tightly with its customers marketing functions to provide messaging solutions that really meet and exceed the expectations of the end users. TELIGENT Telecom offers attractive price models that are based on real usage.

Open and adaptable architecture – no lock-in

Legacy Voice Mail services mandate that operators pay exceptionally high operational costs in order to keep them running effectively. The TELIGENT Telecom NGM, due to its vast set of feature/interface components, can replace any type of existing Voicemail system, enhancing dramatically or incrementally the level of service offered to customers without impacting external systems like Provisioning or Billing. Opex can therefore be reduced while actually enhancing the customer experience through the use of latest technology and new services.

Service Creation Environment – open for 3rd party developers

TELIGENT Telecom offers service creation via our own graphical Service Creation Environment (SCE), the ApplicationBuilder™. TELIGENT Telecom offers in addition service creation using industry standards such as OSA/Parlay and 3rd Party APIs demonstrating the versatility and flexibility of the TELIGENT Telecom NGM and the TELIGENT P90/E multi-service platform.

Operators can make changes in a variety of ways and on all levels of the service solution including traffic interfaces, system management and provisioning layers. Service development including customizations and modifications can rapidly be deployed and launched for live usage.

Multi-Network Support

TELIGENT Telecom provides all the resources needed for interfacing with various communication network types – legacy TDM, VoIP, fixed and mobile. The same service can therefore be deployed regardless of the underlying network type. The various network types are supported simultaneously – a necessity in larger messaging installations that support both fixed and mobile networks as well as VoIP/Next Gen.

High Capacity, Modularity, Scalability – true Carrier Class

Modularity gives the ability to extend the reach of service and the ability to easily expand to support additional users over a vast geography. Operator's perception has been that the modularity of the TELIGENT Telecom NGM solutions was a big advantage as it allows expansion to support large numbers of users (more than 20 Million). This capacity can be handed by a single site installation or easily and inexpensively be distributed geographically to establish points of presence in other locations, or to meet availability requirements.



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