



Missed Call Notification

Missed Call Notification enables operators to offer their subscribers a service that increases their sense of accessibility by a notification of missed calls. The notification of missed calls encourages the subscriber to respond to the missed calls and in this way generate more voice traffic.

MCN allows collection to the missed calls in various Network and mobile user status situations. Notification includes information such as CLI, date and time.

Increase Voice Traffic and Revenue

By notifying subscribers of their missed calls, the subscriber is encouraged to reply to the missed calls. This leads to increased voice traffic and revenues for the operator.

Subscriber Benefits

Subscribers benefit from increased control of incoming calls no matter if they are temporarily unavailable, busy, out of reach, or have the mobile switched off. As soon as they are back in the network or in idle mode they will receive an SMS notification about their missed calls.

Missed Call Notification features

- Configurable message for notification
- Multiply language support
- Notification via SMS
- Notification to alternative destination
- Substitute or complement for messaging system
- Support for various service scenarios



Enhanced Features for Fraud Control

The Teligent MCN service includes barring/blacklist functionality. The operator can blacklist certain phone numbers such as premium rate numbers which prevent fraud or other numbers not allowed within the network. If callers CLI match against CLIs in the barring list no SMS alert will be sent out to the actual subscriber, or it can be globally configured as "user unknown".

One Platform for All Solutions

All Teligent Telecom solutions are based on the Teligent P90/E platform. This platform delivers outstanding scalability and flexibility to each and every application and will also combine them to create advanced and easy-to-customise solutions.



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